





## Office of the Chancellor

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DATE: February 11, 2021

TO: NMSU Employees

FROM: Dan E. Arvizu, Chancellor   
John Floros, President 

SUBJECT: Organizational change for Information and Communication Technologies (ICT)

As we pursue achievement of NMSU LEADS 2025, and particularly Goal 4: Building a Robust University System, and with leadership and staff retirements due to the Voluntary Retirement Incentive Program, Norma Grijalva, chief information officer; three ICT directors; three managers and other staff will be retiring, effective July 1, 2021. As a result, we have made the strategic decision to move the reporting of Information and Communication Technologies (ICT) to the system level. ICT is foundational to NMSU's strategic success as a system and in our partnerships across the state of New Mexico.

Effective immediately, ICT will report to the Chancellor's Office under the leadership of Dr. Ruth Johnston, vice chancellor and chief strategic financial officer. Ruth will work closely with Dr. Andy Burke, senior vice president, finance and administration, and Dr. Norma Grijalva, chief information officer, during this transition. Identifying a leadership plan for ICT is a top priority, as well as an assessment of current operations and a strategic focus.

Ruth will appoint a systemwide ICT Futures Group to envision the future of IT services, provide feedback, set priorities, implement changes and assess progress. ICT staff, college and unit faculty and staff and others will be engaged in these efforts, especially in understanding and addressing infrastructure and user needs, and preparing for the future.

If you have questions or feedback, please address them to Ruth at [ruthj@nmsu.edu](mailto:ruthj@nmsu.edu).